

PROFILE

Freelance Manager with 12 years of ICT experience, working at renowned multinationals.

Unique Selling Points

- balance between certifications and varied hands-on experiences
- human centered leadership style in combination with an entrepreneurial focus
- pragmatic, goal-oriented and result-driven approach
- innovative and strong analytical skills
- optimistic and motivating personality
- multilingual and excellent communicative skills

LANGUAGES

DUTCH	FRENCH	ENGLISH	GERMAN
Native	Fluently	Fluently	Notions

QUALIFICATIONS

EDUCATION	CERTIFICATION
NLP Practitioner (Kan) Lic. Computer Sciences – Applied IT ASO Scientific A – Mathematics	ITIL v3 Expert & ITIL v2 Service Manager PMP Certified PRINCE2 & MSP & M_o_R Practitioner Certified Scrum Master (CSM) Certified in the Principles of Change Management COBIT Foundation ISO20000 Foundation ASL & BiSL & ITIL v2 Foundation

EXPERIENCE (2000 – 2012)

COMPANY	ROLE – FUNCTION	CUSTOMERS	DOMAIN	PERIOD
Freelance	ScrumMaster/PM	Belgacom & Proximus, WGK	Web App Dev	2011 – 2012
	Project Mgr	ING	ITIL CSIP	2010 – 2011
	Project Mgr	Johnson & Johnson	Datacenter Move	2009 – 2010
	Lecturer	Highschool Ghent	Project Mgmt	2008 – 2010
CTG	Project Mgr	Thomas Cook, Belgacom Telindus	ITIL Implementation	2008 – 2008
	Coordinator/Trainer	Internal Roles	ITIL & PRINCE2	2007 – 2008
	Project Mgr	Allianz	Rebranding IT	2007 – 2007
Siemens	Service Product Mgr	Headquarter Staffing	Appl. Portfolio	2006 – 2007
	Project Mgr	All vertical sectors	Telecom & Infra	2005 – 2006
	Solution Integrator	Fortis, Barco, Electrabel	IAM	2005 – 2005
	Product Expert	All vertical sectors	Contact Centers	2001 – 2005
	Service Engineer	AXA, Dexia	Telco	2001 – 2001
Econocom	Support Engineer	Fortis, Fabricom	OS & Applications	2000 – 2001