

## ➤ PROFILE SUMMARY

Independent manager with 9 years of professional ICT experience, both in consultancy and managerial roles, working for renowned multinationals throughout all vertical markets. My profile's unique selling points are

- its stable balance between globally recognized certifications in the leading management best practices and my varied hands-on experiences with TOP 500 companies
- my value-based and human-centered leadership style in combination with an entrepreneurial focus on business development
- my pragmatic, goal-oriented and result-driven approach using creative, innovative and strong analytical skills
- my optimistic and motivating personality
- multilingualism and excellent communicative skills

## ➤ LANGUAGES

DUTCH	FRENCH	ENGLISH	GERMAN	SERBO-CROATIAN
Native	Fluently	Fluently	Notions	Notions

## ➤ CERTIFICATIONS

EDUCATION	CERTIFICATIONS
Post Graduate European Business Administration Master Computer Sciences – Applied Informatics Secondary Education – Scientific A	PMP certified Prince2 + MSP + M_o_R Practitioner ITIL + COBIT + ASL + BiSL + ISO20000 Foundation ChangeManagement Principles Foundation ITIL Service Manager Exam planned November 2009

## ➤ WORK EXPERIENCE

COMPANY	FUNCTION	DOMAIN	PERIOD
Arcuris	Freelance Manager Lecturer at ManCom College	Management & Consultancy Project Management	11/2008 – ...
CTG Belgium	Sr. Project Manager ITSM Project Manager – Telindus Project Manager – Thomas Cook Project Manager – Allianz	Internal Coordinations ITIL Service Catalogue ITIL Support Processes Rebranding Project	04/2007 – 11/2008
Siemens	Global Service Product Manager Project Manager ICT Integrations Solution Integrator Product Expert ICT Service Engineer	Application Rollouts Infrastructure Projects Identity & Access Management Contactcenter Solutions ICT integrations	06/2001 – 04/2007
Econocom	IT Support Engineer	Network & Application Support	10/2000 – 06/2001